

Points to help you book your festival tickets:

Weekend with camping, Weekend, Friday, Saturday and Sunday tickets will appear as separate 'events' on the Apex booking system. Tickets for each 'event' can all be added to the same shopping basket before completing your purchase.

A merchandise box has been added to the checkout screen to allow you to pre-order copies of the Festival Souvenir Programme. This is to reduce the requirement for Box Office staff to handle cash and card payments and should hopefully speed up the Box office queue. The Festival's Souvenir Programme will also be available from the Merchandise Tent.

Camping is only available to weekend ticket holders. In order to enable us to effectively plan and manage space on the festival campsites, you will need to purchase a camping pitch for each tent, caravan or campervan you intend bringing to the festival in addition to your Weekend with Camping tickets (see instructions for booking pitches below). Note that the cost of caravan and campervan pitches is £13 per pitch and tent pitches are £2 per pitch.

Online ticket booking incurs no additional booking fees and a printed copy of the email from the Apex confirming the booking will be accepted at the on-site festival box office to exchange for festival wristbands. If for any reason, you wish to have printed tickets posted to you in advance of the festival, there will be a charge of £1.50 per transaction to cover postage. However, we recommend you simply print off your confirmation email and bring that to the festival.

To reserve space in one of the disabled camping areas and/or disabled parking on the festival site, please call 07500 527334 after booking your festival tickets and camping pitch (you will need to have your booking reference available).

Booking a Camping Pitch Online:

Here are some step-by-step instructions from when you first click on the "Ely Folk Festival Weekend Ticket & Camping" event on the Apex website:

1. Click on "Book Now" to the right to display the "Choose Seats" page.
2. Enter the quantities of tickets required and then click on "Continue". This will display the Supplementary Events page showing the different types of camping pitch provided.
3. For each type of pitch enter the number of pitches required and click on "Continue". (Note: all available caravan/campervan pitches on the site may already be sold out. If so, you will be notified on the next screen and will need to use the Back arrow on your browser to make an alternative choice.)
4. If your selection is available, the Basket page will be displayed.
5. If you have booked all the tickets and camping pitches you require, proceed to the Checkout page. If you need to add an additional pitch use the browser Back arrow to go back and repeat step 3.