

Ely Folk Festival Privacy Policy

This privacy policy sets out how Ely Folk Festival CIC uses and protects any information that you give Ely Folk Festival CIC when you use this website.

Ely Folk Festival CIC is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Ely Folk Festival CIC may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 02/05/18.

What we collect

There are two ways that you can send us information about yourself on this website, one is by signing up to our email newsletter, the other is by applying to be a volunteer steward at the festival. We may collect the following information from our potential stewards form and email newsletter signup:

- name and job title
- contact information including email address and phone number
- demographic information such as postcode, preferences and interests
- Information relevant to stewarding duties at Ely Folk Festival
- other information relevant to your preferences for stewarding duties

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- to manage our email newsletter list
- to choose and assign potential volunteer stewards at the festival
- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about future festivals, competitions or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email. We may use the information to customise the website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest (such as artists performing at the festival). However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information to contact you, you may change your mind at any time by writing to or emailing us at marketing@elyfolkfestival.co.uk

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. If we feel that we need to share your information with a third party directly connected with the operation of the festival for reasons of your safety or the safety of others, we will specifically request your permission. E.g. if you tell us on your steward's application form that you have a particular medical condition which could affect you at the festival, we may ask your permission to advise the

first aid providers about your condition to ensure that they have appropriate expertise/equipment to assist you over the weekend if necessary.

You may request details of personal information which we hold about. If you would like a copy of the information held on you please write to Ely Folk Festival CIC, c/o 32 New Barns Road, Ely, Cambs CB7 4PN enclosing a stamped addressed envelope; alternatively you can email your request to effcic@elyfolkfestival.co.uk.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.