

### Points to help you book your festival tickets:

- Weekend, Friday, Saturday and Sunday tickets will appear as separate 'events' on the apex booking system. Tickets for each 'event' can all be added to the same shopping basket before completing your purchase.
- Camping is only available to weekend ticket holders. In order to enable us to effectively plan and manage space on the festival campsites, you will need to purchase a camping pitch for each tent, caravan or campervan you intend bringing to the festival in addition to your Weekend with Camping tickets (see instructions for booking pitches below). Note that the cost of caravan and campervan pitches is £5 per pitch and tent pitches are £1 per pitch. Have a look at the [site plan](#) before booking your pitch.
- Online ticket booking incurs no additional booking fees and a printed copy of the email from the apex confirming the booking will be accepted at the on-site festival box office to exchange for festival wristbands. If for any reason, you wish to have printed tickets posted to you in advance of the festival, there will be a charge of £1 per transaction to cover postage. However, we recommend you simply print off your confirmation email and bring that to the festival.
- Phone and postal bookings will incur a charge of £1 per transaction to post festival tickets to you.
- To reserve space in one of the disabled camping areas and/or disabled parking on the festival site, please call 07500 527334 after booking your festival tickets and camping pitch (you will need to have your booking reference available).
- See [www.theapex.co.uk](http://www.theapex.co.uk) for its Terms & Conditions.

### Booking a Camping Pitch Online:

The constraints of the apex booking system mean that the path to take to book a camping pitch, after booking Weekend with Camping tickets isn't very intuitive. Here are some step-by-step instructions from when you first click on the "Ely Folk Festival – Weekend" event on the apex website:

1. Scroll down the text and click on "Book Now" to display the "Choose Seats" page.
2. Enter the quantities of tickets required and then click on "Continue". This will display the Supplementary Events page.
3. Click on the words "Book Tickets" above the "Continue to Basket" button. This displays a further "Choose Seats" page with a diagram showing the different types of camping pitch provided.
4. Choose the type of pitch required, enter the number of pitches required and click on "Continue". (Note: all available caravan/campervan pitches on a specific site may already be sold out. If so, you will be notified on the next screen and will need to use the Back arrow on your browser to make an alternative choice.)
5. If your selection is available, the Basket page will be displayed and you can either complete and pay for your booking or, using the browser "Back" arrow, add more pitches.
6. If you have booked all the tickets and camping pitches you require, proceed to the Checkout page. If you need to add an additional pitch, e.g of a different type, use the browser Back arrow to go back and repeat step 3.